



URGENT: FOOD RECALL

May 05, 2023
Customer Service Department
Antelope/Ark Naturals Company
609 E Jackson Street, Suite 100
Tampa, FL 33602

Dear Valued Customer,

This is to inform you of a product recall involving the following dog chew Ark Naturals and every Day Naturals Products:

Item UPC	Case UPC	Brand	Description	Size	Type	Lot Codes
6-32634-41000-1	1-06-32634-41000-8	Ark Naturals	Brushless Toothpaste Value Pack	Small		AUG112022, DEC212022, DEC222022, FEB072023, FEB082023, MAR172023
6-32634-41001-8	1-06-32634-41001-5	Ark Naturals	Brushless Toothpaste Value Pack	Medium		AUG122022, AUG162022, OCT112022, OCT132022, FEB072023, FEB172023
6-32634-41003-2	1-06-32634-41003-9	Ark Naturals	Brushless Toothpaste Value Pack	Large		AUG112022, AUG162022, AUG182022, OCT052022, OCT072022, DEC272022, DEC282022, FEB062023
6-32634-81000-9	20-632634-81000-3	Every Day Naturals	Every Day Naturals No Brush Toothpaste	Small		AUG082022, SEP292022, DEC202022, MAR162023, MAR152023
6-32634-81001-6	20-632634-81001-0	Every Day Naturals	Every Day Naturals No Brush Toothpaste	Medium		AUG092022, SEP302022, DEC202022
6-32634-81002-3	20-632634-81002-7	Every Day Naturals	Every Day Naturals No Brush Toothpaste	Mini		DEC202022, MAR142023, MAR152023, MAR162023
6-32634-81003-0	10-632634-81003-7	Every Day Naturals	Every Day Naturals No Brush Toothpaste	Large		AUG112022, AUG122022, OCT032022, OCT42022, MAR172023
6-32634-82000-8	10-632634-82000-5	Every Day Naturals	Every Day Naturals Toothpaste	Small	Canada Pkg	DEC120222
6-32634-82001-5	10-632634-82001-2	Every Day Naturals	Every Day Naturals Toothpaste	Medium	Canada Pkg	OCT112022, DEC192022
6-32634-82002-2	10-632634-82002-9	Every Day Naturals	Every Day Naturals Toothpaste	Mini	Canada Pkg	DEC162022
6-32634-82003-9	10-632634-82003-6	Every Day Naturals	Every Day Naturals Toothpaste	Large	Canada Pkg	DEC162022
6-32634-83000-7	20-632634-83000-1	Every Day Naturals	Every Day Naturals Toothpaste	Small		MAR162023
6-32634-83001-4	20-632634-83001-8	Every Day Naturals	Every Day Naturals Toothpaste	Medium		MAR162023
6-32634-83003-8	20-632634-83003-2	Every Day Naturals	Every Day Naturals Toothpaste	Large		MAR172023

Please see the attached list to identify the specific shipments to you that may be affected.

Ark Naturals is issuing this voluntary recall because the products have the potential of containing mold at some point during the product's shelf life. We recently learned that a supplier inadvertently omitted a mold inhibiting ingredient from the formulation for these products. Consumption of products containing mold may cause upset stomach, vomiting, or diarrhea in dogs. We have received no reports of illness related to these products.

We began shipping the affected product on August 9, 2022. Immediately examine your inventory and quarantine product subject to recall. In addition, if you may have further distributed this product, please identify your stores and/or customers and notify them at once of this product recall. Your notification to your customers may be enhanced by including a copy of this recall notification letter.

We ask that you stop filling orders immediately to your stores and put these products on hold for pickup. We ask that your stores clear product from the shelves. All warehouse and store inventory are to be returned to Ark Naturals for certified disposition/destruction or destroyed on site. If returning to Ark Naturals you can arrange pickup of all product from your local Antelope/Ark Naturals representative or by contacting the Ark Naturals customer service team.

Please complete and return the enclosed response form as soon as possible.

If you have any questions, please contact your sales representative or Ark Naturals customer service department at customerservice@arknaturals.com or 800-926-5100.

This recall is being made with the knowledge of the Food and Drug Administration.

Thank you for your cooperation throughout this process and please let me know if you have any questions.

Sincerely,

Michael Stoeckle
President, Antelope



CUSTOMER RECALL RESPONSE FORM

Product Names and Lot Numbers:

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6-32634-81002-3	20-632634-81002-7	Every Day Naturals	Every Day Naturals No Brush Toothpaste	Mini		DEC202022, MAR142023, MAR152023, MAR162023
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6-32634-82001-5	10-632634-82001-2	Every Day Naturals	Every Day Naturals Toothpaste	Medium	Canada Pkg	OCT112022, DEC192022
6-32634-82002-2	10-632634-82002-9	Every Day Naturals	Every Day Naturals Toothpaste	Mini	Canada Pkg	DEC162022
6-32634-82003-9	10-632634-82003-6	Every Day Naturals	Every Day Naturals Toothpaste	Large	Canada Pkg	DEC162022
6-32634-83000-7	20-632634-83000-1	Every Day Naturals	Every Day Naturals Toothpaste	Small		MAR162023
6-32634-83001-4	20-632634-83001-8	Every Day Naturals	Every Day Naturals Toothpaste	Medium		MAR162023
6-32634-83003-8	20-632634-83003-2	Every Day Naturals	Every Day Naturals Toothpaste	Large		MAR172023

Please check ALL appropriate boxes.

- ☐ I have read and understand the recall instructions provided in the letter.
- ☐ I have checked my stock and have quarantined inventory consisting of _____ units of product.
- ☐ I have returned _____ [insert quantity, date, and method]/held for return
- ☐ I have not shipped this product to any Stores/Customers
- ☐ I identified and notified stores that were shipped this product. _____ [insert specific date and method of notification].

Any adverse events associated with recalled product? ☐ Yes ☐ NO If yes, please explain:

Name: _____

Title: _____

Tel. number: () _____

e-mail: _____

PLEASE E-MAIL COMPLETED RESPONSE FORM TO JESSICA COOLEY
jessicac@arknaturals.com